

WEBSITE PRIVACY POLICY

Effective date: July 1st, 2026

Last Updated: July 22, 2026

Pharmacare Hawaii, Inc., together with its subsidiaries and affiliates (collectively, "Pharmacare Hawaii," "Company," "we," "our," or "us"), is committed to protecting the privacy and security of the personal information entrusted to us.

This Website Privacy Policy explains how we collect, use, disclose, retain, and safeguard Personal Information collected through www.pharmacarehawaii.com (the "Website") and other publicly accessible online services operated by Pharmacare Hawaii.

This Website Privacy Policy applies only to information collected through the Website and other online services expressly identified in this Website Privacy Policy. It does not govern the collection, use, or disclosure of Protected Health Information ("PHI") maintained by Pharmacare Hawaii in connection with the provision of healthcare services, except as expressly described herein. PHI is governed by applicable federal and state healthcare privacy laws, including HIPAA, and Pharmacare Hawaii's Notice of Privacy Practices.

Definitions

For purposes of this Website Privacy Policy:

"Personal Information" means information that identifies, relates to, describes, or can reasonably be linked to an identifiable individual, household, or device.

"Protected Health Information" or "PHI" has the meaning assigned under HIPAA.

"Website" means www.pharmacarehawaii.com and all related webpages.

"Services" means the online services made available through the Website.

"Cookies" means browser technologies used to recognize devices and improve Website functionality.

Website Privacy Versus Healthcare Privacy

This Website Privacy Policy governs only information collected through the Website and related online services. If you become a patient or receive pharmacy, infusion, specialty pharmacy, or other healthcare services from Pharmacare Hawaii, your Protected Health Information will generally be governed by our Notice of Privacy Practices rather than this Website Privacy Policy.

To the extent any information collected through the Website also constitutes Protected Health Information under HIPAA, the Notice of Privacy Practices shall control in the event of any inconsistency between the two documents.

Information to which this Website Privacy Policy Applies

When providing our Services, Company may collect data, including Personal Information, about you. The categories of Personal Information we collect depend upon your interactions

with the Website and Services. We collect only the categories of information reasonably necessary to operate the Website, communicate with users, improve our Services, comply with legal obligations, and conduct our legitimate business activities. “Personal Information” means information that can reasonably be linked to a particular individual or household or as otherwise defined by applicable data protection laws. The Personal Information we may collect depends on your level of engagement with the Services and may include postal address (if voluntarily provided), organization or employer, job title (for employment inquiries), IP address, device identifiers, browser settings, referring webpages, Website usage statistics, diagnostic log information, security monitoring information, and preferences and communication choices.

HOW WE COLLECT INFORMATION

We may collect Personal Information from a variety of sources, including directly from you and your interactions with our Services. We may also obtain information about you from other sources, including through third-party services.

TYPES OF PERSONAL INFORMATION WE MAY COLLECT:

Identifiers. We may collect identifiers when you voluntarily provide them to us. These include:

- First and last name
- Phone number
- Email
- Information from communications
- Any other identifiers you provide to us

Technical Information. We collect technical-related Personal Information when you use the Website or our Services, including:

- Date of your use of the Site or Services
- Location of your devices
- Type and version of browser and operating system used to access the Site or Services

How We Collect Information

We collect this information in the following ways:

- Directly from you when you voluntarily provide it to us; and
- Automatically through cookies, analytics technologies, server logs, security monitoring tools, browser technologies, device identifiers, and similar technologies used to operate, secure, and improve the Website.

Information That You Provide Voluntarily

We may collect PII information which you submit voluntarily to us. We collect this information directly from you when you provide it to us, such as, for example, when you provide the information:

- On the Website contact form.
- When you subscribe to a newsletter on the Website.
- When you otherwise submit it to us, such as when you send us your resume.

Users should not submit confidential medical information, prescription information, insurance information, Social Security numbers, payment card information, or other sensitive personal information through general Website contact forms unless specifically instructed to do so through a secure communication platform designated by Pharmacare Hawaii.

Site Cookie and Other Tracking Technology Usage & Policy

We use cookies and similar technologies, including pixels, web beacons, local storage technologies, software development kits ("SDKs"), analytics tools, and server logs (collectively, "Tracking Technologies") to operate, secure, analyze, and improve the Website. Tracking Technologies may be deployed by Pharmacare Hawaii or by authorized third-party service providers acting on our behalf. Use of our Website could generate the following types of cookies:

- **"Necessary"** cookies, which are cookies that are necessary for the Websites to function properly. Some of the following actions can be performed by using these cookies:
 - Saving your cookie preferences for the Site
 - Saving language preferences
- **"Performance"** cookies, which are cookies that are used to gather statistical information about the use of the Websites, also called analytics cookies. We use this data for performance and Website optimization.
- **"Functional"** cookies, which enable more functionality for our Websites visitors. These cookies can be set by us or our external service providers.
- **"Unclassified"** cookies, which are cookies that are still in the classification process. They will show up in one of the following categories: Necessary, Performance, Functional, or Advertising.

Cookies stay on your device for different periods of time depending on the type of cookie that is placed. These include:

- **Session cookies.** We use session cookies, which are temporary cookies that remain on your device until you leave our Website.
- **Persistent cookies.** We also use persistent cookies, which remain on your device for a longer period of time to remember your preferences.

Managing Cookie Preferences

Most web browsers allow users to manage cookie preferences through browser settings. Users may disable or delete certain cookies; however, doing so may impair the functionality of portions of the Website. Where required by applicable law, Pharmacare Hawaii will obtain consent before deploying non-essential cookies or similar tracking technologies.

Google Analytics

We may use Google Analytics or similar analytics providers to understand how visitors use the Website, improve Website performance, and enhance user experience. These providers may collect information such as IP address, browser type, device identifiers, pages visited, session duration, referring websites, and other usage information.

Google's use of information is governed by its own privacy policies and terms of service. Users may learn more about Google's privacy practices and available opt-out tools by visiting Google's privacy resources.

Global Privacy Control

Certain U.S. state residents may opt out of tracking technologies by broadcasting an opt-out preference signal, such as the Global Privacy Control ("GPC") (on the browsers and/or browser extensions that support such a signal). To download and use a browser supporting the GPC browser signal, click here: <https://globalprivacycontrol.org/orgs>. If you choose to use the GPC signal, you will need to turn it on for each supported browser or browser extension you use. Where required by applicable law, Pharmacare Hawaii will recognize and process valid Global Privacy Control ("GPC") signals for browsers and devices that support such functionality, subject to applicable legal exceptions and technical limitations.

HOW WE USE PERSONAL INFORMATION

We do not sell visitors' PII. We may use and/or disclose PII we collect about you as follows:

- To present the Website and their contents to you.
- To provide you with information, products, and/or services that you request from us. For example, when you complete and submit the Contact Us form, we only use that information to respond to your inquiry. By submitting this information to us, you consent to our use of the information to respond to your request. If you complete and submit the Contact Us form for information about a particular service, we will use the information you submit to provide you with that information.
- To fulfill any other purpose for which you provide PII.
- To our contractors and/or vendors, but only for the reason(s) for which you submitted the information to our Website. These contractors and/or vendors are bound by contractual obligations to keep PII confidential and only use it for the purpose for which we disclose it to them.
- To carry out our obligations and enforce our rights arising from any contracts entered into between you and us.

- To enforce or apply our Website Terms of Use.
- To comply with any court order, law, legal process, to respond to any government or regulatory request, and/or to protect or defend our interests or the interests of users of our Website.
- If we believe that disclosure is necessary or appropriate to protect the rights, property, or safety of the Company, our customers, or others.
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some of all of our assets, whether as a going concern or as part of a bankruptcy proceeding, liquidation, or similar proceeding, in which the information, if any, that we hold about the users of our Website is among the assets transferred.
- In any other way we may describe when you provide the information.
- to maintain, troubleshoot, secure, and improve the Website.
- to detect, investigate, and prevent fraud, cybersecurity incidents, unauthorized access, and other unlawful activity.
- to maintain business records and comply with regulatory requirements.
- to evaluate Website performance and user engagement.
- to administer surveys, educational materials, and community outreach initiatives.
- to protect the rights, safety, and property of Pharmacare Hawaii, our patients, our employees, and others.
- For any other purpose with your consent.

Pharmacare Hawaii may use Personal Information for a variety of purposes, including:

- **Manage our business and provide our Services.** Pharmacare Hawaii may use Personal Information to facilitate usage of the Services, improve our Services, , and as otherwise needed to manage our business.
- **Communicate.** Pharmacare Hawaii may use Personal Information to communicate important business information, including delivering notices to you about the use of our Services or otherwise relating to our Services. We also use Personal Information to respond to your queries and to requests from our business partners.
- **Protect our business.** Pharmacare Hawaii may use Personal Information to protect against fraud, unauthorized transactions, and other risks or liabilities, and to secure our Services by identifying potential hackers and unauthorized users.
- **Ensure security and efficiency and comply with the law.** We may use Personal Information for other purposes with your consent or where permitted by law, for

example, to comply with applicable legal requirements, court orders, legal proceedings, document requests, industry standards, and our internal policies.

We may use the anonymized information we collect through cookies (*e.g.*, anonymized web browser, operating systems, pages visited) to help us compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future.

Legal Basis for Processing

Where applicable under privacy laws, Pharmacare Hawaii processes Personal Information based upon one or more of the following legal bases: (i) your consent; (ii) performance of requested services; (iii) compliance with legal obligations; (iv) our legitimate business interests; (v) protection of vital interests; and (vi) other lawful grounds permitted by applicable law.

SHARING OR DISCLOSURE OF PERSONAL INFORMATION

We may disclose Personal Information only as reasonably necessary to operate our business, provide requested services, comply with applicable law, protect legal rights, or as otherwise described in this Website Privacy Policy. We do not sell Personal Information in exchange for monetary consideration.

- **When you consent.** Pharmacare Hawaii will not disclose your Personal Information to others without your consent, except as specified in this Website Privacy Policy.
- **For a merger, acquisition, change in ownership, or reorganization.** Personal Information may be transferred as part of a merger, acquisition, financing transaction, corporate restructuring, bankruptcy, sale of assets, or other business transaction involving all or part of Pharmacare Hawaii's operations, subject to applicable confidentiality obligations.
- **Service Providers.** We may disclose Personal Information to carefully selected vendors and service providers that perform services on our behalf, including Website hosting providers, cloud computing providers, information technology vendors, analytics providers, email service providers, customer support vendors, payment processors (where applicable), and professional advisors, including attorneys, accountants, auditors, and insurers. These providers are contractually required to protect Personal Information and may use such information only to perform services on our behalf or as otherwise permitted by law.
- **When we are legally permitted or required to do so.** Pharmacare Hawaii, may disclose, without your prior consent, any Personal Information about you or your use of our Services, if we believe disclosure is necessary or required by law. For example, we may disclose Personal Information to:
 - Protect and defend the rights, property, or safety of Pharmacare Hawaii, employees, other users of the Services, or the public;

- Respond to a legally valid request from a competent governmental authority;
- Respond to claims that any content violates the rights of third parties;
- Correspond with law enforcement agencies, if we are required to do so; and
- Satisfy any applicable law, regulation, or legal process.

De-Identified and Aggregated Information

Pharmacare Hawaii may create, use, and disclose information that has been de-identified, anonymized, or aggregated so that it cannot reasonably identify an individual. Such information may be used for operational analysis, statistical reporting, quality improvement, research, educational purposes, and other lawful business activities.

Sale and Sharing of Personal Information

Pharmacare Hawaii does not sell Personal Information for monetary consideration. To the extent the term "sale" or "sharing" is defined more broadly under applicable state privacy laws, users may exercise any rights available to them under applicable law by contacting us using the information provided in this Website Privacy Policy.

DATA SECURITY AND RETENTION

Pharmacare Hawaii maintains administrative, technical, and physical safeguards that are reasonably designed to protect Personal Information against unauthorized access, acquisition, destruction, loss, misuse, alteration, or disclosure. These safeguards are periodically reviewed and updated in light of evolving technology, cybersecurity risks, operational needs, and applicable legal requirements. We have implemented physical, technical, and administrative safeguards to protect the security of the PII that you submit to us through our Website from accidental loss and unauthorized access, use, alteration, and disclosure. We retain Personal Information only for as long as reasonably necessary to fulfill the purposes described in this Website Privacy Policy, comply with legal, regulatory, tax, accounting, litigation hold, and record retention requirements, resolve disputes, enforce our agreements, and protect our legal interests. Retention periods vary depending upon the nature of the information and applicable legal requirements. Website Privacy Policy.

Disposal of Information

When Personal Information is no longer required to be retained, Pharmacare Hawaii will take reasonable steps to securely destroy, delete, anonymize, or otherwise render such information unreadable or incapable of identifying an individual, consistent with applicable law and our record retention policies.

Security Incidents

If Pharmacare Hawaii becomes aware of a cybersecurity incident involving Personal Information, we will investigate the matter, take appropriate steps to contain and

remediate the incident, and provide notifications required by applicable federal or state law. Nothing in this Website Privacy Policy shall be construed as creating a contractual obligation to provide notice beyond that required by applicable law.

CHILDREN'S PRIVACY

The Website is not directed to children under thirteen (13) years of age and we do not knowingly collect Personal Information directly from children under the age of thirteen through the Website without legally required parental consent. Individuals between the ages of 13 and 18 should use the Website only with the involvement and supervision of a parent or legal guardian.. If you believe that we might have any information from or about a child less than 18 years of age, please contact our Chief Compliance Officer as follows:

Chief Compliance Officer
Pharmacare Hawaii, Inc.
3375 Koapaka St; Suite G320
Honolulu, HI 96819
808-836-0223

YOUR PRIVACY RIGHTS

Privacy laws vary by jurisdiction. The rights described below apply only to the extent provided under applicable law and may be subject to exceptions, limitations, verification requirements, and lawful retention obligations.

Rights under U.S. State Laws. Certain states in the U.S., including California, Colorado, Connecticut, Delaware, Florida, Indiana, Iowa, Montana, Oregon, Tennessee, Texas, Utah, and Virginia provide (or will in the future provide) their state residents with rights related to their Personal Information. Some such rights apply generally, but certain of such rights will only apply to a limited set of individuals or in limited circumstances, depending on a person's jurisdiction of residence. To the extent that these laws apply, you may exercise the following rights:

- **Right to Know and Access Information.** Note that much of the information you are entitled to know or access is disclosed in this Website Privacy Policy. With that said, you have the right to know about our Personal Information processing practices. You also have the right to know and access the categories of Personal Information we collect, with whom we share or sell that Personal Information, and, in some cases, what specific Personal Information we associate with you or your account.
- **Right to Data Portability.** If you request a copy of your specific Personal Information, then we will provide it in an easily accessible format.
- **Right to Deletion or Erasure.** You may request that we delete the Personal Information we have collected about you. Depending on the applicable law, in some cases we are required or permitted to retain your Personal Information, even if you validly request that we delete or erase it.
- **Right to Correct Information.** You may request that we correct or rectify any inaccuracy in the Personal Information that we have collected about you.

- **Right to Opt-out of Targeting Advertising, Sales, or Profiling.** You may opt-out of our use of your Personal Information for targeted advertising, sales, or profiling in furtherance of decisions that produce legal or similarly significant effects.

To exercise any privacy rights to which you are entitled under applicable law, contact us using the contact information provided within this Website Privacy Policy.

Appeal. If we deny your request relating to your Personal Information, you may have the right to request an appeal of our decision, depending on your state of residence. To initiate an appeal, follow the instructions provided in the communication denying your request, or contact us using the contact information provided in this Website Privacy Policy.

Non-Discrimination. You may have the right not to experience discrimination by us for exercising the rights listed in this section, depending on your state of residence. What we mean by discrimination is denying you access to our Services or limiting the quality of our Services.

Email communications. You may control how you receive certain types of email communications by unsubscribing within the body of the communication. Note that some messages are required, including Service-related messages such as transaction confirmation messages, legal notices, or updates to which you may not opt-out.

Verification of Requests. Before responding to certain privacy rights requests, Pharmacare Hawaii may request information reasonably necessary to verify the identity of the requesting individual or the authority of an authorized representative acting on that individual's behalf. We may decline requests that cannot be adequately verified or that are otherwise not required under applicable law.

Timing of Responses. We will respond to verifiable privacy rights requests within the time periods required by applicable law. Where permitted, response periods may be extended when reasonably necessary, and we will notify the requesting individual of any such extension as required by law.

Authorized Agents. Where permitted by applicable law, individuals may designate an authorized agent to submit privacy rights requests on their behalf. Pharmacare Hawaii may require documentation demonstrating the agent's authority and may independently verify the identity of the individual making the request.

LINKS TO THIRD-PARTY WEBSITES

This Website Privacy Policy applies only to Personal Information collected through the Website and Services operated by Pharmacare Hawaii. The Website may contain links to third-party websites, applications, payment processors, patient portals, social media platforms, healthcare resources, insurance providers, manufacturers, or other external services that are not owned or controlled by Pharmacare Hawaii.

Each third-party website maintains its own privacy practices. Pharmacare Hawaii is not responsible for the privacy practices, security measures, content, or terms applicable to

any third-party website. Users should carefully review the privacy policies of each third-party website they visit.

This Website Privacy Policy applies only to our Services. Our Services may contain links to third party services including those that permit online transactions. We have no control over the privacy practices or the content of any of our business partners, advertisers, sponsors, or other third parties we link to from our Services. Pharmacare Hawaii does not endorse, approve, or certify these other services, and we do not guarantee the accuracy, completeness, efficacy, or timeliness of the information contained on those services. You should check the applicable Website Privacy Policy Website of the applicable third-party service provider when linking to other services.

We seek to protect the integrity of our site and welcome any feedback about the third-party website links included on our Website. You may provide such feedback via the Submit Feedback link on the page footer of our Website.

International Users

The Website is intended for individuals located within the United States. If you access the Website from outside the United States, you acknowledge that your Personal Information may be transferred to, processed, and stored in the United States, where privacy laws may differ from those in your jurisdiction

HIPAA AND PROTECTED HEALTH INFORMATION

As a licensed healthcare provider and pharmacy, Pharmacare Hawaii is subject to the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), where applicable.

Protected Health Information ("PHI") created, received, maintained, or transmitted in connection with the provision of healthcare services is generally governed by HIPAA and Pharmacare Hawaii's Notice of Privacy Practices, rather than this Website Privacy Policy. To the extent any information collected through the Website also constitutes PHI, the Notice of Privacy Practices shall control in the event of any inconsistency between the two documents. Nothing contained in this Website Privacy Policy expands or limits any rights or obligations established by HIPAA or other applicable healthcare privacy laws.

CHANGES TO WEBSITE PRIVACY POLICY

Pharmacare Hawaii may revise this Website Privacy Policy from time to time to reflect changes in our business practices, legal requirements, technology, or operational needs.

The revised Website Privacy Policy will be posted on the Website together with an updated "Last Updated" date. Material changes will become effective upon posting unless otherwise required by applicable law.

Your continued use of the Website after the effective date of any revised Website Privacy Policy constitutes your acknowledgment of the revised Website Privacy Policy to the extent permitted by applicable law.

QUESTIONS, COMMENTS AND/OR COMPLAINTS CONCERNING OUR WEBSITE PRIVACY POLICY AND PRACTICES; AND ACCESS TO AND CORRECTION OF PHI

Questions regarding this Website Privacy Policy or Pharmacare Hawaii's privacy practices may be directed to:

Chief Compliance Officer
Pharmacare Hawaii, Inc.
3375 Koapaka Street, Suite G-320
Honolulu, Hawaii 96819
Telephone: (808) 836-0223

Email: info@pharmacarehawaii.com

Notice of Privacy Practices

Pharmacare Hawaii's HIPAA Notice of Privacy Practices describes how Protected Health Information is used and disclosed in connection with healthcare services and explains patients' rights under HIPAA. Copies of the Notice of Privacy Practices are available upon request and, where applicable, through our patient-facing services and facilities.

Nature of this Website Privacy Policy

This Website Privacy Policy is intended to describe Pharmacare Hawaii's current information handling practices. Except where required by applicable law, this Website Privacy Policy is not intended to create contractual rights, independent legal obligations, or rights enforceable by any third party beyond those provided under applicable law.